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In-House Dangerous Goods Training

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Why In-House?

- Why don't we Out-Source?
 1. Who knows our system?
 2. Who knows our packagings?
 3. Who is responsible for certification?
 4. How are subjective issued handled?

Why Out-Source?

- **When and why do we Out-Source?**
 1. “Non-company-specific” training may be appropriate for those who deal with processes, and not just individual product shipments.
 2. Too much info & too much time to customize classification.
 - We do follow up outsourced classification training with a short customized training course.
 3. Good trainers shamelessly steal good (non-proprietary) teaching techniques and examples.

Which In-House works?

- **What has our experience taught us about...?**
 - On-line
 - CD
 - Webinar
 - Training Specialist delivered
 - Train the Trainer

Issues for PHMSA & DGAC?

1. In practical terms, to what extent does “function specific” training require “company-specific” training?
2. At which point is the convenience of computer-based training delivery off-set by its lesser ability to transfer knowledge and skills?
3. Does the high level of undeclared hazmat indicate that the classification function is ‘under-taught’?

